

# EXHIBIT 36



Search...

Home Forums What's new Advanced search Members Our Other sites Log in Register

## Welcome to Ram Heavy Duty Forum

Register a free account today to become a member! Once signed in, you'll be able to participate on this site by adding your own topics and posts, as well as connect with other members through your own private inbox!

+ Register Log in



### Full Egr Dpf Def Delete Kits

We Sell Only The Highest Quality Delete Kits On The Market.

Ad Unlimited Performance.

Home Forums 4.5 Gen (2019+ Ram HD) 4.5 Gen Powertrains 6.7 Cummins I6 Turbo Diesel

## Cp4 injector pump Failure

Richoy · Jun 22, 2020

1 2 3 ... 12 Next

R

Richoy

New Member

Joined: Jun 22, 2020  
Messages: 7  
Reaction score: 4

Jun 22, 2020

#1

Bought my First New ram 3500 in August 2019 Here it is June 2020 , 7310 miles later and the cp4 pump went out Truck has Been there for a month , Just Now was told By Chrysler that they're Expediting a pump from Canada So Another 2 weeks Told them I would like a Buy back and was Basically told Sorry we'll fix it & Your own your Own. SO with that said any way to prevent this in the Future as far as the fuel pump Goes or Just dump it and Go back to an 06 like I Had.

## Shop Your Neighborhood Safeway



elephantrider  
Hydraulic Lifter Crew

Jun 22, 2020

#2

cp3 conversion kit from industrial injection is really the only alternate choice.



Openwide Performance

Ministry of Sep 3, 2002

Openwide Performance  
[www.openwideperformance.com](http://www.openwideperformance.com)

Richoy

R

Richoy

New Member

Joined: Jun 22, 2020


Messages: 7

Reaction score: 4

Jun 22, 2020

elephantrider said: ⤴

cp3 conversion kit from industrial injection is really the only alternate choice.




Openwide Performance

Openwide Performance

[www.openwideperformance.com](http://www.openwideperformance.com)

Questions what about warranty will this Void It , & I've look at fass systems Said it would help with the Air cavitation & Hot shot additives supposedly keeps everything lubricated .



Jun 22, 2020

#4

it will void your warranty, no question about that.

I run diesel kleen power service.

**elephantrider**

Hydraulic Lifter Crew

Joined: Sep 3, 2019

Messages: 1,202

Reaction score: 1,187

R

Richoy

New Member

Joined: Jun 22, 2020

Messages: 7

Reaction score: 4

Jun 22, 2020

elephantrider said: ↻

it will void your warranty, no question about that.

I run diesel kleen power service.

**R**

Well Guess I'll look into the Kit. At Least I didn't waste money for an extended warranty ? Love the truck But What A Real DISAPPOINTMENT.

**Richoy**  
New Member

Joined: Jun 22, 2020  
Messages: 7  
Reaction score: 4

exiledinaz and elephantrider



**R**

Oh And Thank You for the information.

**Richoy**  
New Member

Joined: Jun 22, 2020  
Messages: 7  
Reaction score: 4

elephantrider

 Jun 22, 2020  #8

there is a gentleman on cumminsforum that is working on a disaster prevention kit for the cp4, but it's still a few months out. I'm going that direction until my cp fails, then I'll do the cp3 conversion.

Hydraulic Lifter Crew

Joined: Sep 3, 2019

Messages: 1,202

Reaction score: 1,187

R

Richoy

New Member

Joined: Jun 22, 2020

Messages: 7


Reaction score: 4

Jun 22, 2020

#9

Yaw I looked into that family has Fords and did the I Guess Sock filter ?. So asked about it for Ram but never could find anything out. What was Ram even Thinking Knowing Ford and GM were Having so Many Problems.

exiledinaz



elephantrider

Hydraulic Lifter Crew

Joined: Sep 3, 2019

Messages: 1,202

Reaction score: 1,187

Jun 22, 2020

#10

here is the kit for the ford. it will be basically the same type of kit.

Dfuser Disaster Prevention Kit (CP4 Bypass Kit), Ford (2015-19) 6.7L Power S...

This one-time investment of \$259.99 could easily save over \$9,000 in repairs and weeks of downtime. It is an absolute must for any 6.7L Powerstroke owner! • MADE IN THE USA

ktperformance.net

R

Richoy

New Member

Joined: Jun 22, 2020


Messages: 7

Reaction score: 4

Jun 22, 2020

#11

Well guess I'll go to the cummins forum and See what I can Find out . Thanks Again



Burn'n Oil

It's a metaphor!

Joined: Oct 3, 2019

Messages: 841

Reaction score: 533

Location: Great White North

Jun 24, 2020

#12

Shore would be beneficial to the forum if you could elaborate on how your CP4.2 failed. I'd be pressuring the dealer for the technical details. Did the pump eat itself? Contaminated the downstream fuel system? Injectors are fine? Were you using a diesel fuel additive? Helluva first post to be sharing bad news as such. Lotsa folks here and out there are holding their breath as regards this new HPFP. Bits and pieces of any details regarding a defacto CP4.2 failure are gold!

elephantrider, Jsrunnlus and Great White North Eh

P

Phil T

Well-Known Member

Joined: Jun 3, 2019

Messages: 322

Reaction score: 373

Jun 24, 2020

#13

I really don't understand why everyone gets their panties in a bunch whenever someone has a part that fails. Things that have moving parts are going to fail, some early some late. Nothing can be made to perfection and I think that some of you expect perfection.

Grow up and take life's bumps like an adult.

steve49, Jsrunnlus and Great White North Eh

D

Deleted member 80


Guest

Jun 24, 2020

#14

That would be true if we ignore the history of the dreaded CP4.

Bman16, RV\_Goose, Burn'n Oil and 1 other person




**Jsrunnlus**  
Member

Joined: May 28, 2020  
Messages: 58  
Reaction score: 25  
Location: Tennessee

Jun 24, 2020 #15

Without additional facts it is hard to just assign the failure to RAM/FCA /CUMMINS engineering supplier or manufacturing processes. My neighbor had a failure in his EcoDiesel which ended up being traced to contaminated fueling.

Ford had how many issues with their redesigned Powerstroke engines? It turned into litigation between the supplier and Ford. The Scorpion had to go through revisions as well.




**Deleted member 80**  
Guest

Jun 24, 2020 #16

Yes, water in the fuel and contamination are a real concern, as was some trucks not having a lift pump. However, the failure rate of CP3 pumps was infinitesimal in comparison. Are there diesel pumps labeled CP3 only that dispense magic fuel? No. Nobody got bad fuel in a CP3? The CP3 is a proper, robust design that can survive in the real world, and the CP4 is a cheap POS.

boatdude1 and Bman16




**Squatch**  
Well-Known Member

Joined: Mar 21, 2020  
Messages: 1,002  
Reaction score: 1,046  
Location: Washington

Jun 24, 2020 #17

If bad fuel is knocking out CP4s that early on I would definitely convert to a CP3, who the hell wants to treat their truck like a little princess giving it the perfect fuel with the perfect additive. I understand additives in prolonging the pumps life out to 100s of thousands of miles, but if it can't survive just straight diesel for a couple of thousand miles then you're dealing with a real turd.

wjcook68, Burn'n Oil, Deleted member 80 and 1 other person




**Squatch**  
Well-Known Member

Joined: Mar 21, 2020  
Messages: 1,002  
Reaction score: 1,046  
Location: Washington

Jun 24, 2020 #18

I can't stop there, I mean what the hell is going on? I feel like our trucks are becoming like a heard of whining millennials. I can't be fed that, I'm allergic, the gluten in my fuel makes me poop and die.

rudyyoko, Dave88LX, wjcook68 and 7 others




**Squatch**  
Well-Known Member

Joined: Mar 21, 2020  
Messages: 1,002  
Reaction score: 1,046  
Location: Washington

Jun 24, 2020 #19

Maybe that squeal on the hemi at startup is just the millennial inside, bitching and crying about its feelers hurting.

Beeg86, Eatonpcat, MEGA HO 3500 and 2 others



**Burn'n Oil**  
 It's a metaphor!  
 Joined: Oct 3, 2019  
 Messages: 841  
 Reaction score: 533  
 Location: Great White North

Jun 24, 2020
 #20

**Phil T said:**

I really don't understand why everyone gets their panties in a bunch whenever someone has a part that fails. Things that have moving parts are going to fail, some early some late. Nothing can be made to perfection and I think that some of you expect perfection.

Grow up and take life's bumps like an adult.

Fashion tip: Wear panties that are a couple of sizes too small and they'll never bunch up!

Where did the OP go? I'm wondering about having to source the replacement pump fm Canada. No spare pumps in the US? Weird. Unless... there's been a run on parts?

Last edited: Jun 24, 2020

Eatonpcat and Squatch

1 2 3 ... 12 Next >

You must log in or register to reply here.

**Users who are viewing this thread**

Total: 1 (members: 0, guests: 1)

Share:

[Home](#) >
 [Forums](#) >
 [4.5 Gen \(2019+ Ram HD\)](#) >
 [4.5 Gen Powertrains](#) >
 **[6.7 Cummins I6 Turbo Diesel](#)** >

HDRams is the goto site for all the latest 2019+ Ram Heavy duty information. Thanks for joining us! © Copyright 2019, HDRams.com All Rights Reserved. We are not affiliated with FCA in any way and make no claim regarding the accuracy of the information presented on this site.

**Useful links**

- 5thGenRams
- Moparinsiders
- Contact E-mail

**Social Links**

- Facebook
- Twitter
- YouTube

Dimension Dark

[Contact us](#)
[Terms and rules](#)
[Privacy policy](#)
[Help](#)
[Home](#)

Community platform by XenForo® © 2010-2021 XenForo Ltd. // XenForo theme by xenfocus